Standard Telephone Features for Fiber Telephone Customers

Feature name	Feature Description	
3-way calling	Subscriber can connect to two different numbers at the same time. To add a third party during an active call, flash-hook, then dial the third party's number. If the third party answers, flash-hook again to add both of you to the original call, connecting all three parties. If the third party does not answer, flash-hook twice to rejoin the original call.	
Automatic callback	Subscriber can dial *69 to find last incoming call number and dial that number	
Call forwarding, all calls	Allows subscriber to forward all calls to another number. *72 + number to activate, *73 to deactivate	
Call waiting, basic	When subscriber is on one call and another call comes in, there is a beep on the line. Subscriber can toggle between callers using the flash hook	
Call waiting, cancel by call	Dial *70 at start of a call, to block call waiting during that call	
Caller ID	Displays the name and number of incoming caller when phone rings (if the subscriber's telephone equipment provides for this display)	
Caller ID suppress	Subscriber can dial *67 to disable outbound caller ID, *82 to reactivate	
Home intercom	Subscriber can dial own number and hang up when get busy signal, all phones in the premises will ring and when ringing stops, to indicate someone picked up the phone, original caller can also pick up to connect with that person. Also to transfer a call elsewhere in the house/office, flash-hook, hang up, all lines will ring until the call is picked up on another extension.	
Speed calling	Subscriber can program codes to shorten dialing of numbers. To configure codes, dial *74, enter the code (1 thru 9) then the full phone number to which the code is assigned - a confirmation tone is heard if programmed correctly.	

Optional Telephone Features for Fiber Telephone Customers

Feature name	Feature Description	
Auto attendant	Enables subscriber to manage call routing with their Centrex or PBX system.	$15 per month, $25 setup & licensing fee
Automatic recall	Subscriber can dial *66 to automatically recall the last number dialed, for instance if the line was busy. Will continue to attempt to call back until call goes through or until canceled by dialing *86	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call acceptance, selective	Works with DND, allowing subscriber to block his or her line to prevent all but predetermined incoming numbers through.	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call barring	Allows subscriber to bar certain types of numbers from outgoing calls, e.g. international, inter-lata, operator, directory, premium rate calls.	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call forward, remote access	Alows subscriber to forward calls by calling in from a remote location to set up the call forwarding	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee

Optional Telephone Features for Fiber Telephone Customers

Call forwarding when busy	Allows subscriber to forward calls only when the line is busy (can also be programmed by LISCO if requested)	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call forwarding, delay	Allows subscriber to forward calls after a delay of so many rings (can also be programmed by LISCO if requested)	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call forwarding, selective	Allows subscriber to forward calls only for certain numbers (can also be programmed by LISCO if requested)	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call forwarding, when no answer	Allows subscriber to forward calls only when the line is not answered (can also be programmed by LISCO if requested)	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call hold	If subscriber phone does not provide hold function, can use flash hook and *52 to put callers on hold and make another outgoing call.	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call rejection, advanced, aka privacy defender	Inbound call intercept that is more interactive than anonymous call rejection. It intercepts the call and asks the caller for name, then calls subscriber to ask if he/she will accept the call.	$15 per month, $25 setup & licensing fee
Call rejection, anonymous callers	Blocks calls from callers without caller ID	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call rejection, by category	Allows subscriber to block categories of incoming calls such as all international, 900 callers, etc. (can also be programmed by LISCO upon request)	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call rejection, selective	LISCO can block calls from predetermined phone numbers	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call trace	Customer originated trace not available at this time.	
Call transfer	Allows subscriber to transfer calls to another line, similar to 3-way calling. To transfer a call to a second number, flash-hook then dial the second number, hang up either before or after the second number is answered and the call is transferred to that line.	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Call waiting, with caller ID	Displays caller ID for call waiting calls if the subscriber's telephone equipment provides for this display	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Conference server	Allows conferencing of up to 32 callers	
Customer originated trace	Not being offered	

Optional Telephone Features for Fiber Telephone Customers

Distinctive ring / teen service / priority call	Allows subscriber to set up two or more phone numbers using only one line. The numbers ring with different tones, for instance to distinguish between a voice call and a fax call, or a business line and personal line, or teen line and family line.	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Do not disturb	Subscriber can dial *78 to enable not accepting any incoming calls, *79 disable. If subscriber has Metaswitch voice mail, calls go to that, otherwise callers get the msg "subscriber is not accepting calls". See also "priority calls".	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Find-me-follow-me	Incoming calls ring simultaneously and/or sequentially to various numbers. For instance office phone after so many rings forwards to cell, if not answered there, forwards again to home number, ended at home voice mail if not answered there either.	$15 per month, $25 setup & licensing fee
Hot line	Allows subscriber's line to be configured to dial a certain number automatically when phone taken off the hook, example to a taxi company from an airport location.	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Hunting / rollover	Calls "hunt" for an open line in a predetermined sequence	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Off-premises extension	Lines at different location offsite from main subscriber share a single directory number, both ring when a call comes in to main number. All lines can pick up at the same time, same as having multiple phones in a residence. Option also to dial an exclusion code before or during the call to block the other line from joining the call.	$15 per month, $25 setup & licensing fee
Priority call	See distinctive ring	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Privacy defender	See call rejection, advanced	
Reminder call	Allows subscriber to book calls at a set time of day. An announcement is played when the subscriber answers. If the call is not answered, switch will retry after a set period.	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Short codes	This is a form of speed dial, but applies to a business group instead of individuals. Requires Web Services Access	$15 per month, $25 setup & licensing fee
SimRing	Incoming calls ring simultaneously at more than one phone number	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee
Teen service	see distinctive ring	
Voice mail, basic	Records messages to be retrieved with *15 - see also Unified Messaging	optional, no charge
Voice Mail, msg waiting audio / visual indication	With Metaswitch voice mail, message waiting indicator depends on customer's phone equipment, could be a stutter tone or a blinking light	optional, no charge
Voice mail, unified msg	Advanced voice mail that can be accessed through a website plus is sent as an email attachment, besides a phone msg.	$3.00 per month for one; $2.50 each for 2 or more; $5 setup fee

Optional Telephone Features for Fiber Telephone Customers		
Warm line	Allows subscriber's line to be configured to dial automatically when the phone has been off the hook for a configured amount of time, for example for those who may not be able to reliably dial a number without assistance, outgoing call could go to a relative or caregiver.	$15 per month, $25 setup & licensing fee
Web services	Enable customers to administer various features through a website inter face. We are not offering this feature yet.	