FIBER ORDER FORM
RESIDENTIAL SERVICES

For Assistance
Call 641-209-5400
Click www.lisco.com

OR VISIT LISCO
Fairfield Business Park
1680 Hwy 1 Suite 1500
(1 mile north of the Fairfield airport)
Weekdays 9am - 5pm

- **LISCO TV Family Plan:**
  Best Channel Line-up:
  More than 180 channels
  Plus 25 more local channels.

  Whole Home DVR available - Records multiple channels at the same time, then play back from any TV in the house.
  Caller ID on your TV.
  Interactive TV and Games.
  Premium Movie Channels Available.

- **Digital Phone Service:**
  Includes 25 features: caller ID, 3-way calling, call forwarding, etc. Optional voice mail.
  1500 min. of long distance to 50 states & Canada.
  Overage at 9¢/min.

- **Super Fast Internet:**
  Symmetrical Speeds up to 1 Gig for all your data needs. Fastest residential data speeds available anywhere in the U.S. Nobody does internet faster than LISCO.

No Gimmicks &
No Small Print to Fool You!

See Reverse Side for Terms & Conditions

PLEASE FILL OUT, SIGN AND RETURN THIS PAGE WITH THE DROP PERMIT AND LETTER OF AGENCY IN THE ENCLOSED ENVELOPE TO:

LISCO
PO BOX 1750
FAIRFIELD, IA 52556

BUNDLED DOUBLE/TRIPLE PACKAGES CHOOSE FROM THE FOLLOWING:	PRICE/ MONTH	✓	ITEM PRICE
Super Triple Play: Phone + Net + TV Family Plan TV (local + extended tier): 1 Phone line with 1500 minutes of long distance, up to 100Mbps Internet	$154.00		
Super Double Play: TV + Net Family Plan TV (local + extended tier): up to 100Mbps Internet	$129.00		
Double Play: Phone + TV Family Plan TV (local + extended tier): 1 Phone line with 1500 minutes of long distance	$105.00		
Economy Double Play: Phone + Net 1 Phone line with 1500 minutes of long distance; up to 100Mbps Internet	$74.00		
Extra Phone Line Available (limit one)	$10.00		
LISCO TV PREMIUM OPTIONS:			
HBO, Starz!, Showtime, Cinemax Package	$40.00		
Home Box Office (HBO)	$15.00		
Or circle individual premium choices: Starz! I Showtime I Cinemax	$10.00 /each		
HIGH DEFINITION:			
Access to all HD channels and Family Plan Programs, whenever stations transmit in HD	FREE		
SET-TOP BOXES:			
1 Set-Top Box Required for LISCO TV Services	FREE		
Additional standard set-top boxes for extra TVs	$6 / Ea		
Whole Home Digital Video Recorder (DVR)	$10.00		
WIRELESS ROUTER (purchase available) OR Lease	$5.00		
		TOTAL MONTHLY: plus applicable taxes and fees	

PLEASE FILL OUT THE FOLLOWING INFORMATION	
PRINT NAME:	
FAIRFIELD ADDRESS:	
HOME PHONE NUMBER:	
DAYTIME OR CELL NUMBER:	
E-MAIL ADDRESS:	
WHO IS YOUR TELEPHONE SERVICE WITH NOW?	
SIGNATURE:	**DATE:**

PO Box 1750, Fairfield, IA 52556 (641) 472-5400 Fax (641) 209-7157

ONE YEAR FIBER-TO-THE-HOME SERVICE AGREEMENT

1. AGREEMENT: LISCO shall provide local telecommunications, television and/or data service to Customer under these terms and conditions, the order form attached hereto ("Order") and applicable LISCO tariffs on file with regulatory bodies, as amended from time to time (collectively the "Agreement"). All fiber and fiber equipment is the property of LISCO.

2. TERM: This contract will begin on the day service begins and be a one year agreement. This agreement will renew automatically month tomonth thereafter until eithe party gives written notice of alteration or termination to the other at least (30) days before the end of any monthly term, or renews another annual contract.

3. CHARGES: Customer shall pay LISCO the rates and charges set forth on the Order.

4. PAYMENT: Payment is due by the due date indicated on the monthly bill. Customer may be assessed a late payment charge if billed amounts remain unpaid after the due date, as specified in the LISCO tariff.

5. ADJUSTMENTS: LISCO may impose surcharges to recover amounts required by governmental or quasi-governmental authorities to collect on their behalf or receive from or pay to others in support of statutory or regulatory programs. Examples include, but are not limited to, taxes, E-911 Charge and Universal Service Charge.

6. LIABILITY FOR EARLY TERMINATION: If an Order is terminated in whole or in part before expiration of the Order Term, Customer will pay, as termination charges, a lump sum equal to half of the monthly charge multiplies by the number of months remaining in the term. Upon prior approval of LISCO, Customer will not be liable for termination charges if Customer orders another service of the same or greater monthly price with a term no less than the remaining months in the initial Order Term. If customer moves to a location not served by LISCO Fiber, charges for early termination will not apply.

7. FORCE MAJEURE: LISCO will not be responsible for delay, interruption or other failure to perform under the Agreement due to forces beyond its control. Such forces include, but are not limited to, natural disasters (e.g. lightning, earthquakes, hurricanes, floods), wars, riots, terrorist activities, and civil commotions, inability to obtain equipment from third party suppliers, cable cuts by third parties, a local exchange carrier's activities and other acts of third parties, explosions and fires, embargoes, strikes, and labor dispute, and governmental decrees and any other cause beyond the reasonable control of a party.

8 ACCEPTABLE USE POLICY: Customer agrees to abide by LISCO's posted Acceptable Use Policy available at: http://www/lisco/com/liscofiberinternet.htm

9. DATA TRAFFIC POLICY: Customer understands that the 100 Mbps Internet service is for ordinary residential or home business use. Customer with large data transport needs will require custom pricing. Exceeding LISCO's 500 GBs of download bytes per month can require custom pricing and may result in additional charges for GB overages

10. PHONE USAGE: Customer understands that the phone service if for residential or home business use and not for automated telemarketing or bulk auto-dialing services.

11 LISCO's FRAUDULENT USAGE POLICY. Customer is solely responsible for all long distance usage accessed through LISCO's network, fraudulent or otherwise. Claims of fraudulent usage shall not constitute a valid basis for dispute of an invoice. The Parties agree that Customer, and not LISCO, shall bear all risk of loss arising from fraudulent or unauthorized use of the Services. LISCO reserves the right, but has no duty, to take any action it deems appropriate to prevent fraud or abuse in connection with the Services, consistent with applicable federal and state laws and regulations. Customer should call LISCO to obtain a pin number for their protection when making international calls.

12. LISCO's BANDWIDTH POLICY: LISCO constantly monitors its own connection to the Internet. LISCO's policy is to increase its connection to the Internet as necessary to supply maximum speed to all its customers.

13. LISCO reserves the right to charge a cancellation fee when construction of the fiber drop was started prior to cancellation.